

6 June a.m. Town Hall

QUESTON #1: You had talked about earlier that there will be a 38 percent increase in the population in the next 12 months, and it's under-stood that M CCS and DoDEA are two different entities. With that I have kind of an issue with, and I'm not the only one, there are a lot of spouses that have some issues with the fact that with the M CCS and the youth programs and how they directly relate to our school age children, but we are not able to get flyers and stuff through the M CCS program into the classrooms at the schools. Flyers that talk about different programs at the school that are coming out. My question is why is that and is there a way to change that? All the youth programs that are coming through directly relate to all those kids and yes, we do have things on social media but not everyone is on social media or attached to their phone. We have youth programs and coaches that want to promote their programs, but the best way to do that is literally to get into those schools so the kids and their parents can see the coaches and see the programs that are out there. But we are not allowed through M CCS to infiltrate the schools with flyers to get that information out there. So really the only way for us to get ahold of any information about camps or programs coming up that didn't make it into the preview, there's not a way to get it out there and people have a tough time. Getting coaches out there to promote these after school programs is a huge part of not only getting our little ones involved but building a sense of community outside of our squadron groups for parents as well, so it doesn't feel like such a fish bowl. I'll give you an example for me. I'm going to be coaching the cheerleading program, but I can't get my flyers into the school because we are not allowed. It's M CCS just like soccer, football and all those other things through M CCS.

ANSWER #1 Elementary school principal Mr. Arturo Rivera: For the elementary school, I can't speak for the high school because it's a different entity. What I've been trying to do is work a lot with the PTO and other people that want to do things like that, and as a matter of fact the back to school bash is one of the things that we work with MCCS is they're coordinating to invite a lot of the people that have different clubs like boy scout, girl scout and all this other stuff, and what we tell them is come in, set up a booth and pass information to the families about the things you're going to do. If you come to me, and tell me, "Hey I have cheerleading that I'm going to be doing, and I want to have this advertised to the kids." I'm not going to give every kid a flyer, but we can put it in our newsletter and say hey this is an opportunity that's out there for the kids if you'd like to go ahead and take part of it, contact the person that's listed. We will put it in our newsletter that goes out biweekly and tell the parents about the opportunity.

Bottom line: MCCS/Youth sports and the schools will work together to implement a systematic method of disseminating information about youth sports and other youth activities.

QUESTION #2: Hi this actually goes off an issue that I saw on the civilian side with healthcare, and I think it was asked earlier but the translator situation at the clinic is becoming extremely difficult to manage, and I know that it's not the clinic directly per say because the providers are limited in what they do, but when you have somebody that's referred off base and you had an appointment set up for three months and the appointment comes around and you find out that the translator is not available and they tell you they don't know when they can reschedule your appointment it's very frustrating and hard to navigate. I'm not sure what can be done because as I said the clinic, the Navy, is not set to handle civilian needs so this is a unique situation, but I've heard they're only down to a couple translators. I know it's a difficult job. I unfortunately had a translator with me for an emergency situation, and they are absolutely amazing in a crisis, but it's

getting to where I can't get a follow-up appointment so I can't get the care I need resolved so that the situation can be finalized and pushed to the side. Also, its creating an issue because its backing up referrals to Yokosuka now so I'm just not sure what we can do, but it's becoming a bigger issue that I'm hearing more and more people talk about and, I'm not sure who handles it. Whether it would be specifically the clinic or the people who do the hiring, but I just want to bring it up.

ANSWER #2 BHC officer in charge CDR Beard: Good morning, I'm starting to experience what you are and you're right, we are down to only five translators. For some reason if you do get an appointment and it's three months out and it gets canceled it's the host nation. If they cancel your appointment we have nothing to do with that, but we will work on your behalf. If it gets canceled because translators are not available because an emergency comes up with one of our warfighters, being Marines or sailors, we will bump you if it's an emergency but you should be notified. Now to get you an appointment later is still going to be up to host nation, and we try very hard not to do that but sometimes we must. I'm going to stand here in front of everybody and ask for your patience with the clinic. We are in the process of trying to hire more translators for our active-duty population and our dependents, but it is taking some time. As far as the referrals for getting you to Yokosuka it also depends on what you are going there for and that specialty person or provider must be involved with getting you there.

QUESTION #2 CONT.: The question with this is why did I never get a notification? I never got a phone call and so I came before I went to ICC to verify that the appointment was still going on and when I spoke to a translator they happened to look and see the appointment was canceled by the translator so they didn't even know that they needed to rebook the appointment. That's where I'm not sure how to fill that gap. I also don't want to be the annoying fly in the air,

but I also don't know if it's something I need to keep on and what the best way to handle it is because the communication is difficult. I can't talk to the host nation hospital. I don't mind being patient, but I also don't want to forget about it. I would like to know what the best method and point of contact would be in that situation.

ANSWER #2 CONT: I was in a meeting this morning with my governing authority. They are looking into an FLO (foreign language office) to increase our cap because we are at our cap at eight. We do have eight positions, but we just had two more translators quit so we are down to five and that does create a problem. For you there's no reason you shouldn't have gotten a phone call. We did just have a translator walk out an hour and a half before his shift, and we did have to cancel all his appointments but you should have been called. I will check back on that when I get to the clinic that should never happen to anybody.

Bottom line: We currently have 5 translators, we are authorized 8 and we are trying to hire 3 more now. We are attempting to get approval to hire 4 more, in addition to the already authorized 8, for a total of 12.

QUESTION #3: My questions are mostly for safety. The first one is the honking part, we have to honk when we first back up. I understand why that was first set up I don't know how long ago, but here is my issue with that. Kids don't look when you honk for actual safety reasons. I have a kid that jumps right in front of my car, and when I honk that kid won't even look at me. Kids are getting used to that honking, and they don't even know when it's for real safety reasons. The other thing with that is when kids go back to the states they're going to be expecting people to

honk when they back up and not actually pay attention to their surroundings. The other thing with that because I'm really bothered by it is, is it really necessary for people to do it during the hours of midnight to six because where I live there's a parking lot under my window, and I get woken up every morning by someone going to the gym and honks really loud twice and it's been happening for two years.

ANSWER #3 Safety Director, Mr. Rick Perry: In accordance with the Air Station traffic order (MCASO 5560.8B - Chapter 5, paragraph 5.g.(5)). Per the Station order, "The driver shall sound the horn prior to backing any vehicle." Honking the horn prior to backing up was a PMO initiative aimed at reducing the number of backing accidents that resulted from inattentive drivers. The intent is to honk to alert others in the immediate area and then look to ensure the path is clear before moving your vehicle. We are always looking at ways to make our air station residents safer and will look into statistics on whether or not the honking does in fact decrease the likelihood of backing accidents.

Bottom line: We will change the order within 30 days to not be required to honk when backing up POV's.

QUESTION #4: Where the west gate is its right where residential housing is. Will people be allowed to go through the housing? If they turn left they go north side but if they turn right where we have kids playing in a residential area.

ANSWER #4 DPRI, Mr. John Lackie: The simple answer on that is no. They're not supposed to be turning right into those areas. We are still in the process right now with PMO and the safety department trying to work out those specific controls even if its maybe a flag person out there

during the morning and evening work hours trying to eliminate anyone going directly into the housing area. Now with that particular condition I will add that when we are coming in the west gate and going through the housing area we are looking roughly six to eight months. We are finishing some additional construction that will take all the traffic away from the housing area.

Bottom line: Safety, DPRI and PMO will review the current plan and make any adjustments to create the best plan possible under the circumstances. Once execution begins the same entities will monitor the situation, be open to feedback and make any adjustments required.

QUESTION #5: I just had a question about the parking situation at the town center. Right now, there's about ten spots for all the TLF plus any patrons from the businesses. So, we're going to add on everybody who wants to eat at Chilis? I just want to know what the plan is because there's no parking construction going on anywhere.

ANSWER #5 DPRI, Mr. John Lackie: We are looking to improve that situation. When Chilis looks to open you will see that there will be an increase in parking directly in front of the town center and behind the Chilis. So once Chilis opens it should be a much better condition for everybody. Right now, what you're seeing is not even a third of the final parking that we're looking to have complete by the end of this year.

Bottom line: Once Chili's is open and construction in the area is complete there will be adequate parking. Until then there is not a better solution.

QUESTION #6: I just had a question regarding the way for children to get to the new schools. As everyone knows the hours coincide with when people go to work and get off. With the location of the schools the children coming from Monzen to school will be crossing one of the

busiest roads. Will there be any crossing guards or any other things out to ensure the children will be able to get there since they're expected to walk from such a young age?

ANSWER #6 DPRI, Mr. John Lackie: We have a school route plan displayed as you can see up here. What we will have implemented and you may have seen in front of the high school area, but there will be new green and white striped crossings specifically designed to tell the kids try and cross at those areas and give more awareness to drivers to pay attention to that area. It's divided into three basic routing with children coming from the north side, mid base and the Monzen area. As we proceed with this PMO and the safety department will pay attention to how those intersections are operated and which way the kids are going, with focus specifically on the area at the bottom of the Monzen bridge and area of the 6th and Sakura intersection. It's a work in progress. We will evaluate and see if we need to put any additional crossings, devices or measures to reduce any risks between students and vehicles.

Bottom line: There is a plan which is still being modified. The plan can be adjusted once execution occurs at the beginning of the school year (Aug/Sep 2017). Parents should escort their children to school as they learn the new routes especially at the beginning of the year as we establish the best plan possible.

QUESTION #7: What is the completion date for the seawall?

ANSWER #7 DPRI, Mr. John Lackie: The completion date is March of 2018.

QUESTION #8: A lot of speed limits are 30 but through our residents across from the commissary the speed limits are 40 and there's no playground in our area without crossing one of those 40kmph roads.

ANSWER #8 Planning Director, Mr. Troy Rovira: "Facilities Department (Planning), PMO (Traffic Section) and the Safety Department are reviewing various safety issues aboard MCAS Iwakuni brought about the massive construction on the Station. We collectively have an ongoing traffic study and will be implementing traffic, calming, control, and speed measures, this year, as well as, correcting emergent requirements. We can re-evaluate speed limits in the housing area, as well. It is important to remember 40 kilometers per hour is only about 25 miles per hour, which is similar to the speed limits that you would see back in the states. Lowering the speed limit to 30 kilometers per hour would reduce vehicles to about 18 miles per hour. Lowering the speed limits will cause traffic to back up and become a safety concern. The ongoing traffic study will review and provide actionable items as speed limits, parking circulation, as well as, ride and bike share, and provides us a holistic view of what measures the air station should take to keep all of the residents safe. Please continue to use the ICE system so we can track what areas of concern the station residents have.

Bottom line: We will take a look, however, 40K is about 25 MPH which is consistent with neighborhood streets in the US. 30K is about 18 MPH.

Question #9: We live directly behind the dry cleaners and Torii pines. There's a service road that everyone uses as the main road to enter Torii Pines. Is that going to be closed? PMO, the fire trucks and people speed through and don't stop and my neighbors and I have little children that play.

ANSWER #9 Commanding Officer, Col. Fuerst: Yes, it is going to be closed.

QUESTION #10: When the 7 day closes down to be renovated will the wood hobby shop be the new place for the 7-day store.

ANSWER #10 Commanding Officer, Col. Fuerst: Yes, the wood hobby shop will be closed for about a year to make a temporary 7-day store. We will spend about \$300,000 to move the equipment from the wood hobby shop in to storage and have a temporary Marine Mart that should make enough money to lose only about \$10,000 and provide the service to Marines, Sailors and civilians on the base. It is the best solution available to the problem.

QUESTION #10 CONT: We have 3 gyms on this base now, one being a 24-hour gym and I love it. My solution to this would be turn the SMP gym into a Marine Mart.

ANSWER #10 CONT Commanding Officer, Col. Fuerst: M CCS will take one more look at it, maybe they didn't consider the gyms in the Courses of Action they presented to me.

QUESTION #11: We used to receive emails about the road changes, and I was wondering if we could receive those again because numerous times I'll be on my way home and things are different.

ANSWER #11 Facilities Director, CDR Gates: Housing maintains a current distribution list to send messages to all on-base residents. We currently use this list to notify residents of housing

office hour changes, policy updates, etc. We can absolutely send out e-mails to provide updates regarding on-base news and updates.

QUESTON #12: I have a question for emergency evacuations. For late term OB patients that are past 36 or 37 weeks is there a process for what would happen?

ANSWER #12: If we have to do an emergency evacuation and get anyone out of here that's what our MEDEVAC planes are for. In a couple months, we will have OBGYN and surgeons here, so if you're at a point where you're about to go into labor and an emergency has sent you into labor our host nation will still assist us, but if we need to get you out of Iwakuni, pregnant women and people who are ill will be the only ones with medical staff who qualify to get on those planes.

QUESTION #13: Because the towers will be allowing dogs on the first two floors will there be designated areas because I know in the parks there are no dogs allowed so will there be anything set in place for that?

ANSWER #13 Commanding Officer, Col. Fuerst: No. You will walk your dog wherever there is green space and clean up after your dog.

QUESTION #14: Is there going to be any sort of multipurpose areas for certain events so they aren't forced to take over dance rooms or so gymnastics can set their equipment up for good? In the last six months one of the gymnastics classes of my oldest had to be moved and at least three for my younger child had to be canceled or relocated to a later date. It becomes really frustrating

to try and accommodate to their schedule, and I'm being forced out of something I'm paying for, for something that is usually free.

ANSWER #14 Semper Fit Director, Mr. Curtis Brown: M CCS will communicate to all M CCS staff, volunteer coaches, and contracted instructors that scheduled programs and services such as youth sports games and practices, swim team practices, martial arts, gymnastics, dance, etc. will not be rescheduled or relocated in order to accommodate other M CCS or squadron recreation, fitness, or sports activities. M CCS will ensure that unavoidable class postponements (instructor illness), cancellations (inclement weather), or relocations due to maintenance or safety issues in functional spaces are communicated to the community via social media, phone call, etc.

QUESTION #15: With the traffic flow at the west gate those are the warehouses where movers are backing out and moving with fork lifts and it's not ideal. I want to know what your plans are with that to make it safer. Is there a reason why you can't go behind the warehouses to a major road which will take care of driving through the residential area and through the warehouses?

ANSWER #15 DPRI, Mr. John Lackie: You're absolutely right ma'am it's not an ideal situation. We are still working on what the final additional safety measure could be. Things we could implement to make sure people don't turn directly into the housing area and making sure they aren't interfering with the movers. We are still working on the what the best measures need to be with PMO and the safety department. The good news story is, as you mentioned, the traffic goes behind the warehouses and that road is pretty much destroyed. This is going to be phased, we are

looking at six to eight months in this condition while we rebuild that road for the major intersection and once it's done will alleviate probably the largest concern you have.

Bottom line: Safety, DPRI and PMO will review the current plan and make any adjustments to create the best plan possible under the circumstances. Once execution begins the same entities will monitor the situation, be open to feedback and make any adjustments required.

QUESTION 16: Are there any plans for a splash park? I've noticed the unused pool behind the club. I was wondering if there were any plans with that. We have many families with children under the age of five, and it's a safety issue for them to go to the pool and manage their children.

ANSWER #16 Director of plans and programs, Mr. Troy Rovira: We are coordinating with MCCS. There is a plan to relocate the outdoor pool. Once we have relocated the outdoor pool we will add a splash park and a kiddie pool. It will be incorporated into the mid-year range for planning.

Bottom line: No, there is not a plan or funding for a splash park within the next few years at this time. There is an unfunded plan several years out. Facilities is looking into the status of the unused pool behind the club.

QUESTION # 17: With the two-way stop signs do they have any plans to put in four-way stop signs where all the new crossings are?

ANSWER #17: Right now, the way you see them is the way PMO and the safety department plan on keeping them. Until we open more roads and evaluate what roads people are using then take the action and decide if they need to be a four-way stop.

6 June p.m. Town Hall

QUESTION #1: When the main gate closes will foot traffic be able to use it?

ANSWER #1 Commanding Officer, Col. Fuerst: I asked the same question, because it would be beneficial to have walking access to the businesses outside of the main gate. There is not an easy way to create a safe walkway through the construction zone. Even if we were able to set up a walkway, we would need Marines and Japanese security there as well. This would take several shifts of 2-4 individuals, and it is not something we are manned to do. I'd like to do it as well, but it is not going to be possible.

QUESTION #2: On the housing slide of what's available. There are actually four buildings that are missing. It's a six-plex, and there are four of them. It's 1255 to 1258, and they were originally on the housing list to be renovated three years ago and then they dropped off so they are not going to be renovated? Not on the plans?

ANSWER #2 Facilities Director, CDR Gates: The ones that are being mentioned those are actually town houses, is how we count them. We've gone through several iterations in terms of projects trying to get some of the town houses renovated. It was a cost issue for some of them as well as a scheduling one, but we are working on getting those renovated. So it's been for us trying to get the funding as well as getting the scheduling lined up, but we have accounted for all the ones in the north side area. Hope that answers the question.

QUESTION #3: For all the jobs that are being opened for the U.S.C.S. are they going to be open throughout the year? Usually when you go to U.S.A. Jobs you only find like at most 20 open.

ANSWER #3 Commanding Officer, Col. Fuerst: I didn't know that much about U.S. Civil Service hiring until the last year, and it is not a very efficient system. The bureaucracy is idiotic, and we've been telling everyone that will listen what we would like them to do to help us hire GS employees. We have put together briefs that have gone up to the highest levels, but to date there has not been any meaningful help. The current system is very concerned about corruption by any one person and this is part of the reason why there are so many various agencies and departments in place to hire people fairly that makes the system very inefficient. Although we have 54 open jobs, if you went to U.S.A. jobs right now, you might be lucky to find 5 to 10 jobs listed and it probably isn't the job you are interested in. We have an internal list of the jobs that are open, and I know those jobs are available, but it's not advertised because we are not allowed to. Those jobs will be advertised for two to four weeks, hopefully the right people see them, the applications go to San Diego, and they review the applications and give us a list of the qualified applicants from their viewpoint. We frequently are aware of qualified applicants that don't make it through the process and we are all very frustrated by it. So, we have asked for help, I've told numerous General and Flag officers, we've given briefs and they're e-mailing about the situation, they're talking about it, but the bureaucracy does not allow them to take action at this point. We just had somebody from MCICOM visit, and we were very clear and specific about the help that we need. I don't know if we're going to get relief, but we want the capacity to have more control here in Iwakuni and we are working on it. Every place in the country, and overseas has this problem. You could write your congressman. I have learned that you have to keep trying, and trying, and trying.

ANSWER #3 CONT Civilian Human Resource Office, Ms. Cicely Dawson: It actually has to be listed or posted on U.S.A. Jobs for the opening closing period in order for applicants to apply. If you go to our website, we've posted all the links for those positions so you're not bottled into the "trying to find it" or "not knowing what it's actually called". The careers page on the Iwakuni website has the link on there for our website as well as MCCS'. That's an additional avenue for you to be able to go and see what's out there, and we'll post the actual link for the position and job announcement so you can get to it, and if you don't have an account you'll have to create one.

ANSWER #3 CONT Commanding Officer, Col. Fuerst: It is a terrible system. Cicely on our website do we list all 54 jobs that are available? I know it will not say when it is coming open, but can you list what the jobs are?

ANSWER #3 CONT Civilian Human Resource Office, Ms. Cicely Dawson: No, what we did was we put on the website the most common positions that we're recruiting for, and of course with it being overseas and the five year tour extension there is always the turn over, so those positions come open. As they are posted the managers need to fill them. So as those positions come open they'll be listed on the website, but we put a basic kind of catalog of the typical types of positions that we're filling. Especially the ones that are hard to fill.

ANSWER #3 CONT Commanding Officer, Col. Fuerst: We're trying to speed up the process, for example, you've got to get fingerprints and there is problems with that system, but we're trying to improve every area to shorten the time it takes to onboard someone. That is the best that we can do right now.

QUESTION #4: From the map where you have shown the west gate, that is literally right across the street from my house, and there's a lot of kids that just run around and play over there.

People are going to be coming down through there really fast and what not with traffic. I'm just a little worried about the situation.

ANSWER #4 DPRI, Mr. John Lackie: That's an excellent question brought up this morning as well. We don't have the exact final solution or what types of methods we're going to put in place as far as signs, markings, speed bumps and etc. We are carefully looking at it with the safety department and the Provost Marshal department right now to put up the appropriate signage and get the information campaign out, reduce the speed limits, etc. Put up signs for example that say "don't turn right, go through the housing area." We recognize this condition exists is most certainly the best condition we would like to have everybody have to endure with, but is a necessary part of this process in order to really finish up the construction efforts over the next two years.

Bottom line: Safety, DPRI and PMO will review the current plan and make any adjustments to create the best plan possible under the circumstances. Once execution begins the same entities will monitor the situation, be open to feedback and make any adjustments required.

QUESTION #5: I saw the updated list, the map of the base with some of the activities areas, and first we want to say, I spoke to a group of people we're all very appreciative that the skate park was closed for as little as possible through the move, but we were wondering when the new field that will be open for general use might be completed that's supposed to go in by the schools. I know there's the DODEA field, and we were told there would be another field, and then there's also been, as you said rumor and speculation. Is there going to be any upgrades made to the

Penny Lake area, and if there is will they have to shut down those areas. Since we lost the sea wall and some of the other places we want to find good places for our kids and just us in general to work out and enjoy the outdoors.

ANSWER #5 DPRI, Mr. John Lackie: To answer your question there is an additional field and track that is being built with an artificial field, very similar to the one everyone has noticed over at the M.C. Perry High School. Unfortunately, at the pace of the construction right now we're not having that field open until maybe this summer of next year at best. Regarding the Penny Lake area, not sure how recent you've been there, but you notice they've been dumping a lot of dirt into Penny Lake or what we call "land fill." They are reclaiming that area to expand the Penny Lake fields. It will be natural grass and an assortment of sporting events that can be done out there. Those particular fields incidentally, the Penny Lake area, were not looking until having them be available until the end of 2018 probably push closer into 2019.

ANSWER #5 CONT Commanding Officer, Col. Fuerst: Bottom line, in the summer of 18' maybe we'll have the new track up, the seawall is going to be done in March 18'.

QUESTION #6: Through our housing area we have 40Km per hour. Around the barracks that are backed up to the seawall they are 30Km around the school zones it's also 30Km per hour. My question is, is there any way we can get the speed limit around the housing dropped down to 30Km because we have a lot of kids that are running around and you know we all want to make sure our kids, you know are safe, and that so through the housing areas, especially the new housing area its posted at 40Km.

ANSWER #6 Commanding Officer, Col. Fuerst: Yes, we can get it lowered, we'll take a look at it. The things the traffic patterns are going to change, there is a final plan for the traffic patterns. It makes sense around the housing areas that it would be 30, and so I think that would be easy to do.

Bottom line: We will take a look, however, 40K is about 25 MPH which is consistent with neighborhood streets in the US. 30K is about 18 MPH.

QUESTION #7: I'm going to piggy back regarding field space and recreational space with the addition of another 3,250 people a lot of those being children. It's already pretty tight with youth sports and their schedule, and getting enough field time. Is there a plan in place how we're going to be able to accommodate so many more children in order to give them appropriate recreational activities, adding recreational activities or adding space for them? Otherwise were going to be a breeding ground for juvenile delinquents.

ANSWER #7 Semper Fit Director, Mr. Curtis Brown: With the addition of the green space on the base, the soccer field on the north side the BEQ field, next to the, it's called the BEQ field, but it's also green space. The increased population which would actually provide more volunteer coaches, we'd be able to accommodate the increased population of children. I don't see any opportunities to increase program offerings. I mean we have our core leagues, as you're aware of, baseball, soccer, flag football, basketball, and our camps that we conduct throughout the year, especially during the summer. Doesn't leave a lot of room to add more, but that's a pretty packed calendar, but we'd still be able to accommodate all the kids that are coming to the base with the coaches we have. We wouldn't have a problem with the uniforms, the awards and things such as

that. So, I mean if you have any suggestions for additional programming or replacement then hey, let me know. Let me know what that is, and it's something we'll explore obviously. We know what the core programs are. The popular stuff, but if there's something we're missing. We don't know it all, but let's put it that way. We think we know but you may know something that we don't, so please share that with me.

QUESTION #8: To go along with the recreational thing another thing that I see is a potential safety hazard is the outdoor pool, and the number a families coming in and you have a two foot by four foot small platform for toddlers and younger children to enjoy, and I see that potentially being a really big safety issue coming this summer and summers to come. Is there a plan in place for that, to rectify that? Specifically the platform that raises the depth level up in that pool is only about two foot by maybe three foot by maybe five or six foot, and sometimes in the summer there has been so many kids that that's actually collapsed because it's made out of PVC pipe. It's really a safety issue because there's nowhere, so you're options are to not go to the pool at all or to... There's really no other alternative, because there's no kitty size pool. There's no pool that appropriate for children between the ages of infancy to four or five years old.

ANSWER #8 Planning Director, Mr. Troy Rovira: I understand that ma'am. That actually, someone stopped me this morning and we talked about the, we call it the "Tot-Dock" right? That's the one you're talking about, yes ma'am.

ANSWER #8 CONT Commanding Officer, Col. Fuerst: I think last year we got an ICE comment and then we bought some more, so I don't know where we are on those exactly,

and I haven't seen it so, but maybe we can get more of those. There's no near term plan to build a splash park, this morning there was talk about a kitty pool, but that is in our long range planning and it's not going to happen for a number of years. What we could do now is look into the platforms some of which we bought new last year.

ANSWER #8 CONT Planning Director, Mr. Troy Rovira: We purchased them last year sir. They were not high-quality platforms. We do have some, and they were out.

ANSWER #8 CONT Commanding Officer, Col. Fuerst: So, we'll try to get some good products in there. The other thing we're doing is facilities is looking into the club pool. We're looking into what is wrong with that pool, if it has a kitty pool, how much would it cost to fix, what would we do with it, should we open it? It comes back to how much would it cost, how many people would use it and do we want to spend our money in that way?

QUESTION #9: Majority of the slides have spoken on the expansion of the base and the job opportunities and so forth. Last year at the Town Hall meeting medical and dental access for retirees and civilians, the issues were raised and now we're getting more people and there's still space available. So, how has or will be medical, dental and Space A access for retirees going to be addressed if it was limited a year ago and we have more people? That means we won't be serviced and if we were hired to come over to service them we might be half dead by the time we return on Space A.

ANSWER #9 Commanding Officer, Col. Fuerst: The initial answer is we expanded by I think 45 people, the staff in the branch health clinic part alone, and we saw on the slides from the dental health clinic they depict five new hygienists, and there's a bunch of people they are adding. So, all the new people coming have been taken into account in every area, PMO, dental, branch health clinic. All that's been taken in account. Although it's still space A available, and so there's rules that apply to that, but the space is available, or the capacity of the branch health clinic is increasing along with the number of people coming. At the Blue Green IPT in April 2017 we had a meeting in front of the Generals and Flag officers and the BHC leadership said we don't need any more people, we're going to have the capacity to handle everyone that's coming in. I said "Okay, you are the experts." It's an increase from what we have now. We'll see how it goes, but it is increasing.

ANSWER #9 CONT BHC Officer in Charge, CDR Beard: Good Evening, we are increasing. Space availabilities for retirees, we'll just say space availabilities for everyone other than active-duty and their family members will remain on space available. How that's going to affect each of our beneficiaries I'm not sure, but when you make an appointment we'll get you in when we can. That's all we have to offer. I know that's not what you want to hear. It's going to be difficult, but we right now have not had any problems with getting our retirees, our civilians or anybody other than our active-duty and beneficiaries in to be seen. We don't foresee a problem because we are adding doctors, we are adding all types of providers as we expand to try to mitigate that, so we don't have a problem. Does that answer your question?

QUESTION #10 CONT: Yes, mainly medical tries to do their best to get you in at a short time. As far as dental I understand in the states there's more access, but we're overseas. So, the advice that was given last week was get insurance with your employer and go outside the base.

ANSWER #10 CONT Dental Officer in Charge, LCDR Burns: As far as dental access we differ from medical in some of our rules and regulations of what patients we can see while we're overseas. Retirees will always be space available. Unfortunately we are limited and we cannot see civilians overseas for regular care. We can see anyone for emergency care and our doors are always open for emergency care. For follow on appointments those typically have to be taken care of off base.

ANSWER #10 CONT Commanding Officer, Col. Fuerst: I've addressed this with the Admiral that is running medical / dental services, and the Navy is not in the business of providing primary services to USCS, unfortunately. I understand it's a gap that the U.S. government has as far as your civil service employees. There are procedures in place to get services, but they do not go as smooth as if you were on active duty.

QUESTION #11: Will the woodshop be closing with the expansion of the gas station on north side?

ANSWER #11 Commanding Officer, Col. Fuerst: Yes, it will. We're going to renovate the north side Marine Mart and in order to do that you have to shut it down. John Kasperski brought to me some courses of action. One would be to shut down the wood hobby shop, spend about \$300,000

moving the equipment out, moving other equipment in, making that the north side Marine Mart for about a year while we're renovating the other facility. The money we will make in the end is about a wash, but we will provide the service of having the mini mart. The other option was to spend about \$1,000,000 for some temporary buildings, so it would have cost about \$1,000,000 to keep the woodshop open. So the decision was to close the woodshop. That was brought up earlier, and they're going to take another look. I haven't had time to talk to John, but if they haven't already looked at other options they'll take another quick look at it. What happens is they bring Courses of Action to me and if I keep saying to them what about this?, what about that?, it takes them another month to develop another CoA and we're just keep getting further behind. We will take another look at it, but the answer is yes, we're going to shut down the wood hobby shop for about a year.

QUESTION #12 : With the shutdown coming from the woodshop are you looking into other areas to benefit the male military spouse? I know that for spouse appreciation day the schedule of events was geared toward bias.

ANSWER #12 Commanding Officer, Col. Fuerst: We shouldn't be doing that. It should be spouses, it's a spouses club. Gender is not a factor in the spouses club. I'm not sure why we're oriented towards the females. We'll have to correct that.

QUESTION #13: I know especially with the increase of more people coming there are more male military spouses, we're already very isolated. There's very few things to do with the woodshop closing.

ANSWER #13: Commanding Officer, Col. Fuerst: I'll discuss that with the staff and they'll see if they have alternate activities to do. Maybe you can give us some ideas, specifically what you are talking about.

QUESTION #14: With all the new housing that's opening up will there be any required relocations and if there are will the moving expenses be covered for people off post?

ANSWER #14 Commanding Officer, Col. Fuerst: It depends, the basic concept is that the government moves you once, and I can't wave that or I'm breaking policy. We would take a look at it and if it saves the government money to pay for you to move on the base we might do that.

ANSWER #14 CONT facilities director, CDR Gates: There will be no forced relocations. If you had to go off base because adequate housing wasn't available. So say, you had a certain number of bedrooms you needed for your entitlement and we didn't have that so we had to take you off base then the government will pay for the moving expenses, but if there was adequate housing available, you chose to live off base and now you're saying I want to live on base that's going to be out of your pocket to move.

QUESTION #15: For the full-time working person the post office hours are a little bit strenuous to send postage or to try and pick up a package, can we look into the hours more?

ANSWER #15 Post Office Officer in Charge, CWO2 Solla: For the last two years already we've extended our hours at the north side location as well as the main side. We're looking towards extending possibly an hour between the two locations here in the near future.

ANSWER #15 Commanding Officer, Col. Fuerst: Again, ICE. It would be nice to read exactly what you want. It'd be nice if you said I'd like you to do this, and then well look at that. Not promising we'll do it, but we'd like to know exactly what you're saying.

QUESTION #16: Since the renovations are happening to the north side Marine Mart will there be another way to get gas?

ANSWER #16 Commanding Officer, Col. Fuerst: Yes, because the new south side one opens up soon.

QUESTION #17: As far as safety on the base, the building right by the new commissary and the post office there is no bike lanes anywhere on that, at least right now it's a major road for people to be able to ride around the base. Is that going to be added at some point?

ANSWER #17 DPRI, Mr. John Lackie: To simply answer the question on this particular road right here, I believe it's called Heathers Street. No we're not, but there's no plans that we have currently ongoing to expand that and put bike lanes in. However, with that said this has become such a main road because this road which is known as Sakura Street has been closed for many, many years. We're looking to open that street this summer, which should alleviate the large amounts of traffic you see every day from people coming to and from work.

QUESTION #18: There's been so many changes with the construction and trying to figure out how to get anywhere and the roads are changing so often. We used to get a map saying when roads will be closed and what direction to go in, and I haven't see those over the past six months. Trying to get somewhere in a timely fashion is much more difficult.

ANSWER #18 Facilities Director, CDR Gates: I and others can't agree with you any more in that particular need for information dissemination. With that said that came up this morning, we went back and regrouped took a look at our process. Number one we're, going to ensure that we get all the information out to all the FROs, the appropriate Sergeants Major, XO's, and etc. We're also implementing leaving stacks of the flyers at the front door, potentially the post office door, the commissary doors, so people can see these traffic bulletins. Regarding the west gate, and understanding the concern with the traffic coming through here near some of the housing. With this particular condition we're looking at roughly six to eight months. We're going to be rebuilding the road that none of us have ever ridden on. Once we finish that construction roughly

eight months all the traffic will be coming straight in behind the warehouses and completely avoid the housing area.

ANSWER #18 Commanding Officer, Col. Fuerst: We have plans in place, and it can always change. When we start executing some of this stuff if there's a problem we can change it on the go. There's problems we don't even know that we have yet, and we'll assess and change, and you can give us feedback on how it's going.

QUESTION #19: Hi, I have a question about the parking situation over at the Torri Pines Town Center. Up until recently, because, I've got some friends coming in, they're moving here and we checked out of TLF last week. Last week there was, alongside the building, curbside parking, I went to pick them up the other day to take them out because they just got here just last weekend and it's all blocked off, and every parking spot in the little tiny parking lot was full so where am I supposed to park when the only open area is right there at the crosswalk?

ANSWER #19 Commanding Officer, Col. Fuerst: So there are some growing pains and there is going to continue to be some growing pains as we continue to transform the base here. We are working to improve the parking situation around the town center. I can tell you though that it's not anything that's going to happen overnight. We are looking to have all the full parking compliments in front of the town center next to the new Chili's restaurant and then and behind the new Chili's restaurant by the end of this year. Other than that, unfortunately, I and others

can't really necessarily offer any types of solution. For some of these things there is no good solution. Behind the laundromat there is a parking lot there, but you have to walk a little ways. There is physically no room, so what we're going to do is do the best we can with what we have. Unless you have a recommendation.

QUESTION #20 Well, like I said there's a section right there in front of the building, that up until recently, I could park there, fill up my van out to TLF. I could go there yesterday and there's, you know, barricades in front of dry cleaners and what not and now it's in front of TLF, the extreme store and the barber place.

ANSWER #20 DPRI, Mr. John Lackie: Yes ma'am we are aware of that and unfortunately it's necessary for the contractors building Chili's to have themselves outside of the construction area. They still need a place to come to work and put all their materials down as they provide a new facility to us. So there's some additional growing pains coming but we are gonna be out of this condition this fall, by the end of the year. We have one third of the problem finished out there and have the full complement done by the end of the year.

QUESTION #21: The entrance at the commissary and the post office. There's several incidents that I, I've seen that a couple of cars could of gotten into an accident because that is a very narrow entrance. And I end up having to go the other way around because I don't like leaving out of that entrance. And people just drive out of the post office and the commissary, and it's really getting scary that somebody is going to get into an accident, or kids could be walking and get into.

ANSWER #21 Commanding Officer, Col. Fuerst: I agree, I've noticed that myself.

ANSWER CONT #21 DPRI Mr. John Lackie: I couldn't agree anymore because I noticed myself while we opened it. I'm not saying necessarily that I'm taking on this issue and fuel it but it is something that we are looking in to discuss the safety group, safety council recognizing that the entrance specific closest to the post office was not designed wide enough to allow a proper two way traffic passing of vehicles and Mr. Rovira you wanted to add?

ANSWER #21 CONT Director of Plans and Programs Troy Rovira: Good evening, Troy Rovira, director plans and programs. I work for Commander Gates facilities. All of your transportation questions were almost asked as well as this morning. There is a transportation and a traffic system being done as we speak right now, but I'll address those three things if I could about transportation. One, Is for the woman who talked about speed limit through military family housing, I would like you to put the specific in the ICE comment or see me right after this to see exactly what street you are looking at because we actually identified and modeled those streets that are either 40 kilometers, 30 kilometers as well, so that's the one point. The second point is something that Mr. Lackie has said, we are looking at the top 10 issues within Iwakuni base and construction, and the property line for the post office as well as the commissary is pretty much inconsistent to what we use. See we talked to PMO, PMO actually agreed to recommendations. We are going through recommendations as well as fix those incentives of backing out, basically 90 degrees, so there are some things we are going to present to the safety board

and transportation board. We do actually have the traffic engineers and the responsibility so when the CO asks who's responsible for the speed limit and base safety, PMO and facilities, and so that addresses your parking. And for the woman who asked about the bike lanes. We have identified those bike lanes to have gray bike lanes. Myself and Mr. Perry are avid cyclists as well, so there are some things caught that we know we can fix now so that those bike lanes will have those as well. There is one issue that we run into is the, according to the government of Japan is the construction has a two year warranty issue that once we have to obey by that once we do something different to that parking lot we actually void the warranty. We know safety is more important than voiding the warranty and so we are looking at the parking lot. We still have the post office that was suggested by PMO we actually have a layout and we are ready to move on it we just need to present it to the command deck as well. So yes, we definitely have modeling of what the place will look like when it is built out. We actually have the current queuing at the gates as well. So we are definitely working on some recommendations coming out of this town hall. The CO has said please put those ICE comments in there good or bad that way we can track those comments in there I would appreciate that.

QUESTION #22: With the influx of people and the sponsors and everything and people at the AMC Terminal, is there any way to get an update of anything going on at the parking lot. I know with the JRC bus that comes in and people seeing it is a tight situation there. I noticed that the parking garage has much nicer parking but not necessarily for picking people up as they PCS through there.

ANSWER #22 DPRI Mr. John Lackie: Apparently I passed the microphone too soon. Sticking a parking lot in front of the AMC terminal, we are looking to have that completely wrapped up construction by the end of August. So the bus will be able to go through there and drop people off. You'll also be able to pull through there for any arriving or drop off passengers.

Answer #22 CONT Commanding Officer, Col. Fuerst: You mentioned sponsors, we need sponsors and to get training to be good sponsors to do everything right. If you want to volunteer, contact Maj. Roberts, here, and he is the administration officer in headquarters. We need good sponsors to get the new families moving in the right direction.

QUESTION #23: I feel a little embarrassed because I feel like I'm tattle tailing. There are rumors where there is housing where this new policy where you can't live off base until there's a certain percentage of occupancy. People that are coming in know this and know that if they refuse the first housing that they get offered they get offered something better that they actually want. My concern is I'm seeing a lot of people and a lot of couples that don't have children and have no plans to have children can get houses they don't rate, and I feel there is going to be families coming in who need these houses. I'm sponsoring a couple now who are a younger couple. They are not looking at having kids, and they've heard this rumor and they're like, "Oh, so like," and I'm trying to tell them that's not what you want to do. That's not the best first impression, but how can I say that politely when other people are doing it.

ANSWER #23 Commanding Officer, Col. Fuerst: We were doing what you described in the past. It use to be that you could refuse the house and then you had ten days to move out of the TLF and go find your house off base. That was legitimately a reason to refuse, now that is not an option. What has happened and what you might be talking about is we did not have a lot of two bedroom homes. A family would come in, they would be entitled to a two bedroom home and because housing did not have one available, even if we had one hundred three bedroom homes sitting here empty, which was above their entitlement, we would pay to move you out in town whether you wanted to or not. Now we're saying, no, you're not going to move out in town, we're going to give you a three bedroom. So there are families that are entitled to two bedroom homes who are going to get three bedrooms because of their timing. The government doesn't allow us to give you something above your entitlement unless there is no other choice. There are people who are on base now that that rated a two bedroom and they received a three bedroom, because we have a lot of three bedroom homes. The Japanese didn't build any two bedroom homes. If you go to the end of the brief we can flash through the slides pretty quick. (CO flashes through the housing slides showing adequate capacity in all categories)

ANSWER #23 CONT: Commanding Officer, Col. Fuerst: And the key point to this is that there was no favoritism, it really is all about timing. Ok, other questions?

QUESTION #24: Sir, my question here is about internet on base. Back in the states I was paying way less and had way better speeds with no data caps. Here you are paying way more with data caps or paying two hundred dollars with no data caps. My question is, is it contract based for

Americable? Is there another way we could get another cable company on base so as to have some competition or at least have some other?

ANSWER #24 Commanding Officer, Col. Fuerst: I agree, I pay too much for my internet. So yeah it is Americable, John is working on getting Wifi in all the MCCS buildings, and we're trying to get it everywhere. We are working with Americable and MCCS is working with MCCS HQ who is trying to do a Marine Corps wide solution where they are making us choose another company, but we're trying to figure out if we can solve our own wifi issue or we have to go with an enterprise solution. But I'm referring to public wifi on base and you are talking about wifi in your home.

ANSWER #24 CONT MCCS Retail Services Expert Maree Carter: I pay too much too. I'm Marty Carter, the retail services expert right here, we are involved with the contract negotiations where we passed here. There's a number of reasons that we have a pricing is what it is with Americable for internet, a couple of big ones are, economy to scale. When you are back in the states you got companies like Time Warner and they've got hundreds of thousands of customers. They've got a parody in the markets and things like that and it allows them to charge a lower rate. Something else unique to Americable itself in Iwakuni is they are buying their internet feed off of the local economy. So they are purchasing it from AT&T and it's being piped in to them and they are having to pay a higher rate because they have less users. We are talking about a few thousand users for them whereas they have hundreds of thousands of users. So some of the things that they've done in the last few months to try to alleviate this. They've increased some of their higher level packages. I apologize, I don't have them memorized right off the top of my

head. I they increased them to levels where you can get like three gigs before and created unlimited packaging. They are really working hard to try to offer a better service. Those are the two main reasons why you see higher prices here compared to somewhere back in the states.

QUESTION #25: Will we not be allowed to get their service directly through AT&T?

ANSWER #25 MCCS Director, Mr. Kasperski: This is before my time but as the story goes we used to have AT&T and it was horrible, and it was very slow and it wasn't adequate and it was expensive so Americable came in and provided a better product at a better rate than we were getting. There was a lot of back story, and I want to try to remember that but uh now americable has been awarded the contract for an x amount of years and then uh that contract is up. They'll go up in a bid with other players that would like to bid, and we will solicit that to anyone that would like to compete for the business and there could be a change at some point.

ANSWER #25 CONT: Commanding Officer, Col. Fuerst: I think it is safe to say that MCCS does their best to whittle this stuff down to the least cost possible and it sounds like we can't really look at a new contract for the Wifi now. I also don't like paying \$6.50 for an Asahi at the Club, it is a Japanese beer in Japan, I would think it would cost less. However, I try not to have MCCS running down every individual product, but it is worth it to bring some of these issues up and a lot of times they'll have a reason why the cost is what it is or try to lower the price.

QUESTION #26: So along with the safety thing again. Right at the corner where crossroads and the post office is there a way to put up temporary, I know the road beside it is going to be the main road, but is there a way to put up temporary stop signs to allow traffic to get where it needs to go in the morning? Because if you're coming from Northside trying to make a left, it's impossible to get out and you're just sitting there?

ANSWER #26: Commanding Officer, Col. Fuerst: I walk and I see all that traffic sitting there, you can try walking but I know there may be other reasons you're driving.

ANSWER #26 CONT Deputy Provost Marshal, 1st Lt. Boron: Good morning ma'am, PMO, are you referring to the intersection by the new rural housing and the post office?

QUESTION #27: Right. If you go to the post office, straight into the crossroads area into the parking lot place, where the old post office was, right there it is impossible to make a left.

ANSWER #27: Deputy Provost Marshal, 1st Lt. Boron: I know what you are referring to. So the honest answer is that when all these new roads have opened up, we do traffic examinations, we do study and analyze how traffic flows and backs up in those areas, unfortunately we only have so many MP's to a shift so we do organize MP's to do traffic control. Usually we try to do the major intersections, uh by the Monzen bridge, by the PMO, by the school, so we can accommodate the flow of traffic, and also the safety of children going to school. I know that might not be the best answer but unfortunately given all the changes next to the traffic I realize

that we need to let things settle down, we will have to assess and relocate resources as necessary. We'll look at that intersection and then when they look at it, they can be looking at intersections that are worse than that.

QUESTION #28: What I'm saying is I don't think we need a PMO person there, but if there's temporary stop signs put up like they use on the west side and the Monzen.

ANSWER #28 Deputy Provost Marshal 1st Lt. Boron I understand that is definitely something we can work with station safety as well as so these we can take a look at. Are there other questions?

QUESTION #29: Is there a plan to fix the kiddie pool or the toddler pool at the indoor pool?

ANSWER #29 Commanding Officer Col. Fuerst: Facilities is working on it. Someone mentioned it this morning as well and there is an action to take a look at it.

All right, anymore questions? Alright, thanks a lot for coming. I appreciate your attention and remember give ICE comments if you need to. Thank you.